



## Technical Bulletin

Number: 03-018  
November 21, 2003

### Navigator 6 Installation With Xitron Dual Card Sets

Xitron Support has encountered a situation with regard to dual card drivers and the installation of Navigator 6.0. Since it is increasingly difficult to find computers that still have the necessary ISA slot to allow the use of the dual card set and a very particular set of circumstances is necessary to reproduce the failure, this is not expected to be a wide-spread problem.

However, if a user is upgrading, AND they have removed the older RIP (reformatted the computer, changed to a new platform, etc.) the PB2Chug driver necessary for the ISA card will be removed and the 6.0 installer will not replace it properly. NOTE: If the old RIP is not removed or modified the problem will NOT manifest itself, as the PB2Chug driver will already have been loaded in the proper location.

The 6.0 installer does not copy PB2Chug to the proper location while copying the driver to the hard drive and changing the registry. Users can solve this issue by copying the PB2Chug.sys file from the \(\RIP ROOT DIR)\Drivers directory to the \(\windows directory)\system32\drivers directory and restarting the computer.

The PB2Diag program should be run and closed first thing after the system is restarted and before the RIP is run.